



# Navigating Employee Benefits

Go to [YourVeoliaBenefits.com](http://YourVeoliaBenefits.com) for general benefits information, the link for new hires to enroll for benefits and the link to request a change due to a qualifying life event (QLE)

## Retirement Plans

Enrollment, changes, loans, beneficiary designation, auto enrollment, change of heart provision, questions

Call Vanguard at (800) 523-1188 or go to [vanguard.com/retirementplans](http://vanguard.com/retirementplans)

For issues not resolved by Vanguard  
Mark DeChirico  
([mark.dechirico@veolia.com](mailto:mark.dechirico@veolia.com))

## Health and Welfare Insurance

Enrollment, life event changes, coverage or election questions

Call Veolia Benefits Center at (844) 690-0918 or connect to the benefits site from the link on the [YourVeoliaBenefits.com](http://YourVeoliaBenefits.com) website

For enrollment issues not resolved by the Veolia Benefits Center  
FSA, HSA, Commuter, COBRA or benefit deduction issues not resolved by ConnectYourCare or Veolia's payroll/SSC  
Email "Benefits, US VNA": [us.vna.benefits.mailbox@veolia.com](mailto:us.vna.benefits.mailbox@veolia.com)

Questions regarding benefit payroll deductions

Call Payroll/SSC at (800) 646-4601 or email [payrollssc@veolia.com](mailto:payrollssc@veolia.com)

Questions regarding COBRA

Call ConnectYourCare at (855) 687-2021

## Leave of Absence

STD, FML, personal, and USERRA claims and life insurance claims

Call Lincoln Financial at (844) 247-4446

Questions that Lincoln Financial (Liberty Mutual) cannot answer

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