



Navigating Employee Benefits

Go to YourVeoliaBenefits.com for general benefits information, the link for new hires to enroll for benefits and the link to request a change due to a qualifying life event (QLE)

Retirement Plans

Enrollment, changes, loans, beneficiary designation, auto enrollment, change of heart provision, questions

Call Fidelity at (800) 835-5095 or go to netbenefits.com

For issues not resolved by Fidelity
Mark DeChirico
(mark.dechirico@veolia.com)

Health and Welfare Insurance

Enrollment, life event changes, coverage or election questions

Call Veolia Benefits Center at (844) 690-0918 or connect to the benefits site from the link on the YourVeoliaBenefits.com website

For enrollment issues not resolved by the Veolia Benefits Center
FSA, HSA, Commuter, COBRA or benefit deduction issues not resolved by ConnectYourCare or Veolia's payroll/SSC
Email "Benefits, US VNA": us.vna.benefits.mailbox@veolia.com

Questions regarding benefit payroll deductions

Call Payroll/SSC at (800) 646-4601 or email payrollssc@veolia.com

Questions regarding COBRA

Call ConnectYourCare at (855) 687-2021

Leave of Absence

STD, FML, personal, and USERRA claims and life insurance claims

Call Lincoln Financial at (844) 247-4446

- Questions that Lincoln Financial (Liberty Mutual) cannot answer

us.vna.benefits.mailbox@veolia.com